

UPMC Harrisburg No. 1 USNWR Ranking in Harrisburg Metro

Email to Board of Directors/Leading the Way/Tailblazers (send as three emails):

Dear (Board Members/Tailblazers/Leading the Way supporters)

I am proud to share that U.S. News & World Report has ranked UPMC Harrisburg, including UPMC Community Osteopathic and UPMC West Shore under the same license, as the No. 1 hospital in the Harrisburg Metro area and the No. 7 hospital in Pennsylvania for 2026-2027. The Harrisburg metro area includes hospitals in Dauphin, Cumberland, and Perry counties, ranking us ahead of our main competitor based on a comprehensive evaluation of quality, outcomes, and performance. The recognition highlights our commitment to delivering innovative, high-quality care that reflects the strength of our clinical programs and operational excellence.

This achievement is the culmination of the efforts of our physicians, advanced practice providers, nurses, clinical teams, support staff, volunteers, and leaders. Their dedication has helped establish UPMC Harrisburg as a trusted destination for parents and families throughout the region. A special thank you to **Elizabeth Ritter**, president of UPMC Harrisburg, UPMC West Shore, and UPMC Community Osteopathic, and her team for their outstanding display of leadership; this would not have been possible without their hard work.

I would also like to thank you, (our Board/our Tailblazers/our Leading the Way supporters), for your leadership, guidance, and support for our mission. Your commitment to advancing quality and access to care has positioned our hospitals for success and has enabled us to achieve milestones such as this

Thank you for your continued partnership and support. I look forward to continuing to build on this momentum, providing world-class care for Central Pa.

David Gibbons

Senior Vice President, UPMC Health Services Division Regional
Market President

Viva Engage Message [post with brief 59 sec or less video from Elizabeth]

Celebrating Our U.S. News & World Report Ranking

I am thrilled to announce that UPMC Harrisburg, including UPMC Community Osteopathic and UPMC West Shore under the same license, have been designated as the No. 1 Hospital in the Harrisburg Metro area and the No. 7 hospital in the state by *U.S. News & World Report* for 2026-2027. The recognition reflects our unwavering commitment to quality, innovation, and the exceptional care provided every day.

This achievement marks a significant milestone for our hospital. It's not the result of one department, team, or individual, but a testament to the dedication and shared commitment of our entire team. The

designation is the result of every action and every effort made to improve patient experience and to make our hospital the best it can be.

A U.S. News Best Hospital designation is only earned by a small number of hospitals nationwide. The recognition belongs to all of you – physicians, nurses, clinicians, support staff, leaders, volunteers, and countless others. Thank you for your dedication to our mission, and together we continue to raise the standard of care in our region.

Congratulations and thank you all for making this achievement possible.

Regional Message from David Gibbons to CPA All Staff:

Dear team,

Today, I am proud to share some exciting news for Central Pa. with all of you. UPMC Harrisburg, including UPMC Community Osteopathic and UPMC West Shore, has been named the No. 1 hospital in the Harrisburg Metro area and the No. 7 hospital in Pennsylvania by *U.S. News & World Report* for 20262027. The Harrisburg metro area includes hospitals in Dauphin, Cumberland, and Perry counties, based on a comprehensive evaluation of quality, outcomes, and performance. The recognition highlights our commitment to delivering innovative, high-quality care that reflects the strength of our clinical programs and operational excellence.

Achievements like this don't just happen; they are built on years of dedication, collaboration, and a focus on doing what's best for our patients. Whether you work at the bedside, in a clinic, behind the scenes, in leadership, or in a support role, you contribute to our environment, one where quality, safety, and compassion thrive. This recognition reflects the collective efforts of thousands of people across our region.

While rankings are important, they reflect something much greater. The trust our patients place in us each day. Our community depends on us during some of the most important moments.

I want to extend my sincere gratitude to all of you; this honor belongs to every member of our team. Together we are improving lives and strengthening the communities we serve. Take a moment to celebrate this achievement and what we have accomplished together to raise the standard of care in Central Pa.

Thank you for all you do,

David Gibbons

Senior Vice President, UPMC Health Services Division
Regional Market President

Medical Staff Message from Elizabeth Ritter:

Dear Medical Staff,

I am proud to share that UPMC Harrisburg, including UPMC Community Osteopathic and UPMC West Shore, has been ranked the No. 1 hospital in the Harrisburg Metro area and the No.7 hospital in Pennsylvania by U.S. News & World Report for 2026-2027. The recognition reaffirms what we already know: our medical staff is committed to excellence and providing outstanding patient care.

A national ranking such as this reflects the outcomes, expertise, and the quality of care patients depend on when making health care decisions. For our hospital, the designation reflects the collaboration and innovation carried out every day by our medical staff and care teams.

While rankings are gratifying, what it represents makes it truly meaningful. Behind this ranking are patients whose lives have been impacted by your skill, compassion, and knowledge. Whether it's at the bedside, in an operating room, or at a clinic, each of you has contributed to the reputation that earned this honor; this recognition belongs to all of you.

Thank you for your partnership, dedication, and trust. I am grateful for all that you do and proud of what we have achieved together.

Elizabeth Ritter

President, UPMC Harrisburg, UPMC Community Osteopathic, and UPMC West Shore